



RETURN POLICY

If you are not satisfied with your purchase, you can return your product for up to **30 days** from your postal delivery date. Please contact **info@brightfuser.com** in order to obtain a return merchandise authorization (RMA).

Original shipping charges are not refundable and the return shipping cost is the customer's responsibility. All returns must be placed in their original packaging with all the original items.

- Unopened products are eligible for a full refund
- Opened boxes with unused products are eligible for a full refund pending BrightFuser's inspection and are subjected to a 5% restocking fee
- Used products will be charged a 40% restocking fee

Damages and Defective Products:

If you receive damaged or incorrect item(s), please contact us no later than **5 business days after your postal delivery date**. If there is extensive damage to the box when you receive your order, refuse delivery and contact BrightFuser immediately.

All customer refunds and/or adjustments will not be issued until we have received your item back and it has been inspected. The original form of payment will be credited and returns are processed within 3-5 business days upon receipt of the returned item.

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